

How to install and unlock EMDR Pro

Overview

After you first install EMDR Pro you have 30 days to register your installation. Registration simply means entering a code that is unique to you – this then unlocks the installation so that you can use the software after the 30 day grace period. During the 30 day grace period a number of functions within the software are restricted.

Registration via an unlock code prevents theft and unauthorised use.

In order to obtain your unlock code you first have to send us a code that is unique to you as a user. Your user code is based on your PC login name and information about your PC. Your user code is generated automatically by the software and can also be sent to us automatically by the software.

The process is as follows:

1. You download and install the software / or install from CD
2. You send us your **user code**
3. We send you your **unlock code**
4. You enter the **unlock code** into the system
5. The software is unlocked and can be used without restrictions

In detail the process is as follows:

1. Installation

a) If downloading

You will have been sent an eMail similar to the following just after purchase:

Hi there

Thank you for your instant download order. To access your download right click over the link below and select 'Save Target As', or double-click and select 'Save as'.

You will be prompted to enter a Username and Password which need to be as follows:

Username: fgdfgdfgdfg
Password: gfsfgsdfsd

Both are case sensitive and should be entered exactly as per your Paypal transaction!

Your download links are:

http://www.neuroinnovations.com/356456456456456/7868678678678/install_vemdr_pro.html (**Left click**)

http://www.neuroinnovations.com/345345345345/2342342342342/install_vemdr_lite.msi (**Right click / save as**)

http://www.neuroinnovations.com/75676456467/dot_net_framework.exe (**Right click / save as**)

The .Net framework is required for this product and but should not be installed unless prompted to do during the installation process. (It may well already be installed on your system - it is part of Microsoft Windows).

For detailed installation and unlocking instructions please click on the link below and print-out.

<http://www.neuroinnovations.com/vemdr-resources/unlock-process.pdf>

To get started very quickly just press Escape to start movement, Control F for faster and Control S for slower, Control U for Up and Control D for down, press the space bar to start and stop movement, press the Escape key again to get back into setup mode.

Regards

Neuro Innovations

If your eMail program allows you to just click on the first of the two links which will look something like:

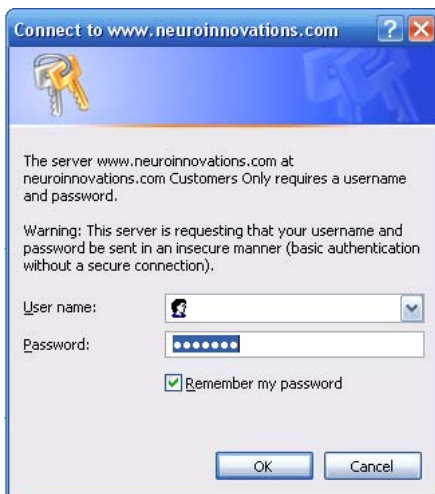
<http://www.neuroinnovations.com/7553674567575/56456439153704/5645646456456.msi>

Links that are “active” ie they do something when you click on them are typically blue and underlined.

If nothing happens when you click on the link then do the following:

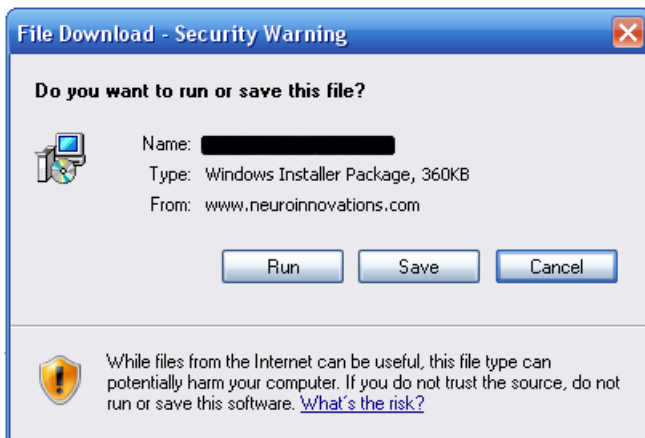
- Click at the beginning of the link with your mouse and holding the left mouse key down select the entire link – it should end with .msi.
- If the link ends with .html then left click on the link open the webpage and download from the resulting web page as follows
- Right click and select “Copy”
- Open your browser eg Internet Explorer
- Click on “File” then “Open” at the top of the browser window
- Right click in the space provided for the filename and select “Paste”
- Press the enter key

Whether you clicked on the link or pasted the link the following window will be displayed:



Enter your user name and password as specified in your download eMail.

When the following window appears select “Save”



Remember where you have saved the file to on your hard drive e.g. “My Documents”.

When the file has been downloaded navigate to it using Windows and double click on the file to start the installation process.

NB On some systems you may need your user account to have administrator rights depending on how restricted your user / limited accounts are.

b) If installing from CD

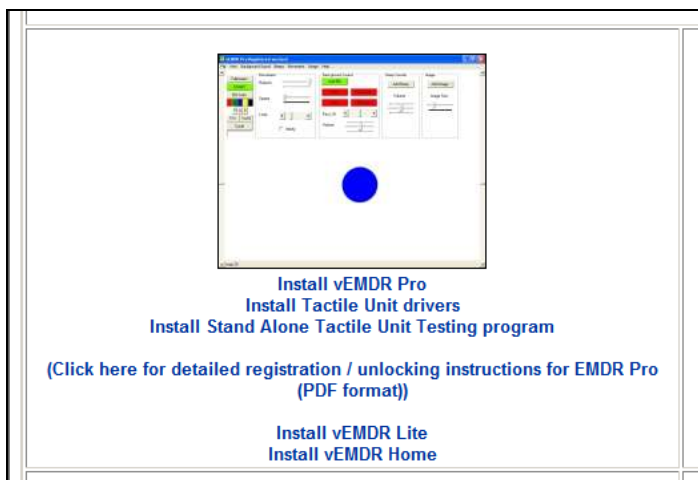
Insert the CD and allow it to autorun, if autorun does not activate automatically navigate to the CD drive eg D: and double click on index.html

Accept the licence agreement and the installation menu will appear.

Install EMDR Pro first simply by double clicking on the link underneath the EMDR Pro image. Click on "Run" if a security popup window appears.

If you are prompted to install the Dot Net Framework double click on the "Dot Net Framework" link at the top of the menu.

Once the Dot Framework has been installed return to the menu and install EMDR Pro.



2. You send us your user code

You can unlock the product using an XP limited account. It is best to install using the same account that will be using the program.



NB You can only run the software via one login on one PC.

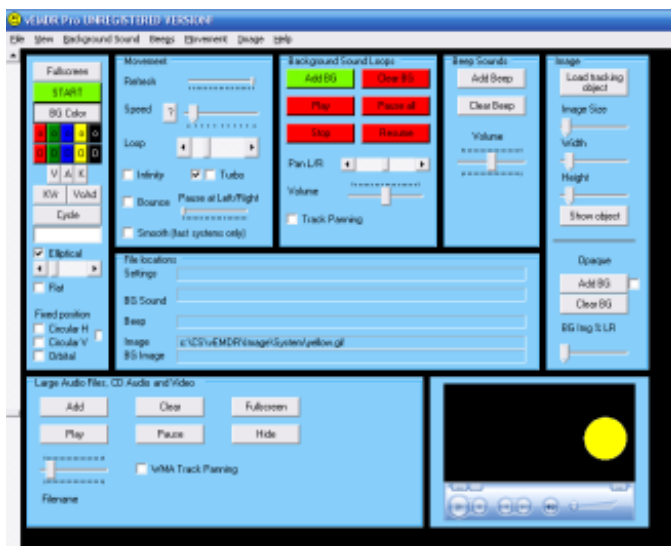
Click on the smiley face icon on your desktop to open EMDR Pro.

You will be asked to read and accept our user agreement. Once the product has been registered this screen will no longer be displayed.

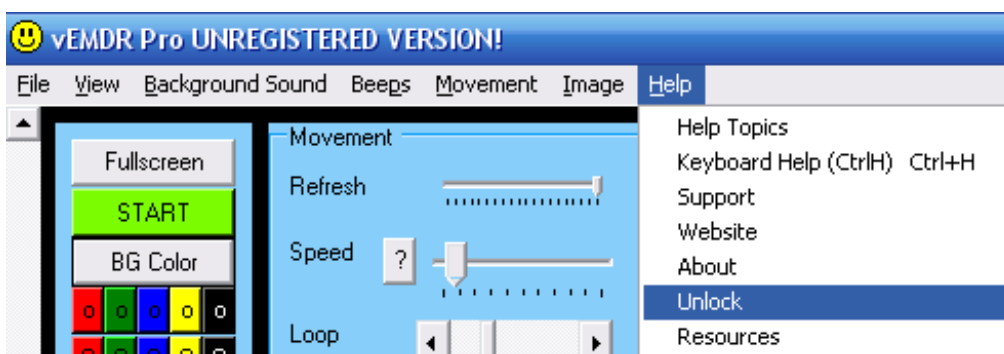
Then a series of popup boxes will be displayed telling you:

- That the software is unregistered
- How many days are left before all functions will be disabled

The main EMDR Pro screen will then appear:



Click on “Help” and then on “Unlock” at the top of the screen:



The following window will then be displayed:

The screenshot shows a window titled "Purchase & Unlock Process in Plain Language" with a yellow smiley face icon. The window contains six steps:

- Step 1 - Install:** Use the system for a maximum period of 30 days or 150 runs before applying the unlock code after purchase. All functionality will remain available during the period. After 30 days all display / audio functions will not operate. You may apply your unlock code at any time during the installation period to prevent this.
- Step 2 - Purchase:** To purchase this software please log onto the Internet and access the Neuro Innovation website. Purchases may be made by cheque or via a secure internet transaction. <http://www.neuroinnovations.com>
- Step 3 - Copy your user reference (below) - select with your mouse, right click and select 'Copy', or click on the 'Copy to paste buffer' button.** User ref: QLLRKJREMDR. Button: Copy to paste buffer.
- Step 4 - eMail to development team:** Paste your user reference into the body of an eMail. Send to the eMail address below with a subject of "vEMDR Pro unlock please". <mailto:info@neuroinnovations.com>
- Step 4 - Alternative if connected to the internet:** Enter name and Enter eMail address. Button: Attempt to automatically eMail.
- Step 5 - We verify your identity and send you an unlock code by eMail generally within 24 hours.**
- Step 6 - Action steps 1-4 then copy your unlock code from the eMail sent to you and paste into the box below, then click on the "Unlock" button below.** Paste unlock code here. Button: UNLOCK. Text: Please click on the UNLOCK button once then wait for a confirmation message.

At the bottom right of the window is a "Close" button.

If you **are not** connected to the internet:

- Click on the "Copy to paste buffer" button
- Open your eMail program and create a new message
- Right click and select "Paste" somewhere in the body of the eMail message
- Enter "EMDR Unlock please" as the subject
- Enter info@neuroinnovations.com as the eMail address to send to
- Select "Send later" eg in Outlook Express
- When you are connected to the internet ensure that the message has been sent

If you **are** connected to the internet:

- Enter your name and eMail address into the spaces provided (they must be the same as the name / eMail address used when purchasing)
- Click on the "Attempt to send automatically" button
- Wait for up to 1 minute
- A message box will be displayed indicating that the message has been sent to us saying
- "Your request has been sent. Please resend manually if no response within 24 hours"

You will then need to wait for up to 24 hours for the request to be processed by us. (Each request is manually checked to ensure that the request is from a legitimate user).

3. We send you your unlock code

Your unlock code will be sent to you via eMail. It may be in your Junk eMail folder.

It will look something like - your unlock code will be the text that follows the line beginning "Unlock code":

FTAO Bill Frost

Please find links below to download your selected Neuro Innovation products and unlock codes as required:

There is no need to download if you originally installed from CD unless you want to ensure that you have the latest version.

If you do need or want to redownload you will be prompted to enter a Username and Password which need to be as follows:

Username = dfsfsdfsdfsdfsdf

Password = fsfsfsdfsdfsdfsdf

Both are case sensitive and should be entered exactly as per your Paypal transaction!

If your eMail program does not allow you to click on links inside eMails then select the entire link ie the text in between the {curly brackets} and paste into your browser.

Detailed instructions: (Left click after {{, hold the left click button down and drag until just before }}, let the left click button go, right click over the selected text, select 'copy', open your browser, select 'File/Open', right click inside the 'Open' box, select 'Paste', press the enter key).

Product Name vEMDR Pro

User Code FGDFGDFGDFGDFGD

Unlock Code FGDFGDFGDFGDFGDFGD

Download URL Click here then 'save as' to download

Text link {{http://www.neuroinnovations.com/435534534532744556/345345435573554634/6575624323.msi}}

Comment

Microsoft Dot Net Framework. Only download / install if prompted to do so during the installation process

Click here to access the Microsoft site

Click here to download from the Neuro Innovations site

Text link = {{http://www.neuroinnovations.com/23443459535466/dot_net_framework.exe}}

Please download and install the products (including MS .Net Framework if required) then click on the unlock or register button within each product and eMail us your user ref code and which product you wish to unlock. We will then send you an unlock code for that product on that machine. Please note that the codes are machine, product and logged user specific.

Kind regards

Neuro Innovations Team

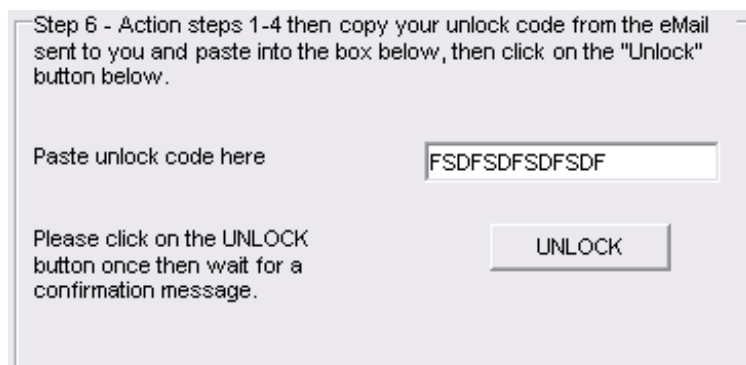
Select and copy your unlock code:

- Click at the beginning of the unlock code with your mouse and holding the left mouse key down select the sequence of characters – do not include leading or trailing spaces.
- Right click and select "Copy"

4. You enter the unlock code into the system

To enter your unlock code do the following:

- Open EMDR Pro
- Click on “Help” then “Unlock” at the top of the window
- Right click in the space provided for the filename and select “Paste”
- Click on the “UNLOCK” button
- Wait for up to 1 minute



If the code is valid a message will be displayed.

Finally:

- Close the unlock Window
- Close EMDR Pro ie “File” then “Exit”
- Reopen EMDR Pro

5. The software is unlocked and can be used without restrictions

Once EMDR has been reopened the licence screen will no longer appear and “EMDR Pro Registered version!” will be displayed at the top of the main EMDR Pro screen.

